



What is the low-flush/dual-flush toilet rebate?

C3 and the City of Spruce Grove, the City of Leduc, Strathcona County, Red Deer County, the Town of Stony Plain and Lac La Biche County are working towards improving energy efficiency in Alberta. Up to a \$100 rebate is available to eligible residents who purchase a qualifying low-flush/dual-flush toilet.

How do I know if I'm eligible?

Please refer to the [Application Requirements](#) to see a full listing of the prerequisites to receive the rebate.

How do I apply for the rebate?

Please refer to the [How to Apply](#) document for a full description of the application process.

I have purchased a low-flush/dual-flush toilet that is not in the drop-down list of eligible models but believe that it meets the eligibility criteria. Whom should I contact?

Please email your manufacturer and model information to myrebates@ClimateChangeCentral.com. You may also phone our call centre at 1-888-537-7202.

Can I apply for more than one low-flush/dual-flush toilet rebate?

It depends. Residents from the City of Leduc, the City of Spruce Grove and the Town of Stony Plain can apply for more than one rebate per household whereas residents from Lac La Biche County are limited to two rebates per household and residents from Red Deer County and Strathcona County are limited to one rebate per household.

Does this apply to new houses?

No. Units installed in newly constructed homes are NOT eligible for this rebate.

How do I recycle my old toilet?

Call your local municipality to ask where you can recycle your old unit. Some landfills crush toilets with concrete into a reusable aggregate product. If you use a plumber, they may be able to take your old toilet away (ask if it gets recycled).

When can I expect to see my money?

Allow at least eight weeks to process your application and deliver your rebate cheque upon approval.

Online applications* are processed the quickest resulting in a shorter wait time for your rebate cheque to arrive in the mail. If you apply online and choose to set up an account with Climate Change Central, you will be able to track the progress of your application from start to finish.

***Note:** Online applications are not available to Red Deer County residents applying to the low-flush/dual-flush toilet rebate program.

I still have a question. Whom can I contact?

Email your inquiry to myrebates@ClimateChangeCentral.com. Please allow two business days for an email response. You may also phone our call centre Monday to Friday (8am - 6pm MT) at 1-888-537-7202.