



What is the insulation rebate?

Climate Change Central and the Government of Alberta are working towards improving energy efficiency in Alberta. The provincial government is providing up to \$3,150 in complementary rebates to Albertans who participate in the federal government's ecoENERGY Retrofit Program and undertake qualifying insulation upgrades.

Residential utility customers of the City of Medicine Hat may also be eligible for up to \$300 in complementary rebates for insulation upgrades.

What is the ecoENERGY Retrofit Program?

Natural Resources Canada (NRCAN) is offering a residential energy efficiency assessment service to owners of single family homes, including detached, semi-detached and low-rise multi-unit residential buildings. Under the ecoENERGY Retrofit Program, property owners can qualify for federal grants by improving the energy efficiency of their homes. NRCAN-certified energy advisors conduct a detailed on-site assessment of your home's energy use. This is called a pre-retrofit evaluation. You will receive a personalized report, including a checklist of recommended retrofits. The report also provides respective grant amounts you can receive for each eligible upgrade. You have 18 months to complete the recommended upgrades (either yourself or through a contractor). The energy advisor returns for a post-retrofit evaluation to validate your improvements. The advisor fills out all necessary paperwork and sends it to the federal government on your behalf. You then wait for your federal grant money to arrive in the mail. Please note grant money will not be awarded for upgrades made prior to the pre-retrofit assessment. For a list of available federal grants, click [here](#).

How do I know if I'm eligible for the ecoENERGY Retrofit Program?

Please visit the federal government's website to determine [ecoENERGY Retrofit Program requirements](#).

Which insulation upgrades is the provincial government contributing towards?

For a list of all available insulation rebates, please click [here](#).

How do I apply for the provincial rebate?

Climate Change Central receives information from the federal government indicating who has completed upgrades and a post-retrofit evaluation in the province of Alberta. No application for the rebate is required. You will automatically receive a rebate cheque from Climate Change Central on behalf of the provincial government.

Residential utility customers of the City of Medicine Hat will also automatically receive a rebate cheque from Climate Change Central on behalf of the City of Medicine Hat.

When can I expect to see my money?

Following the completion of a post-retrofit evaluation, your information is submitted by your energy advisor to Natural Resources Canada which reviews your file, processes your eligible federal grants and then provides this information to Climate Change Central. Please take into account that we must wait to receive this data from the federal government. Once we receive information indicating you were eligible for a federal grant, the applicable provincial rebate is immediately processed and mailed.

I still have a question. Whom can I contact?

Email your inquiry to myrebates@ClimateChangeCentral.com. Please allow two business days for an email response. You may also phone our call centre Monday to Friday (8am - 6pm MT) at 1-888-537-7202.

