



Home Energy Evaluation Rebate Program

Application Terms & Conditions

my rebates

The following application terms and conditions (“Application Terms and Conditions”) establish the eligibility requirements and related terms and conditions for an application to the Home Energy Evaluation Rebate Program (“Program”). Eligible Applicants will have their information provided to Climate Change Central in the form of a secure data transfer via a Memorandum of Agreement between Climate Change Central and Natural Resources Canada. The application shall be subject to approval by Climate Change Central and Climate Change Central accepts no responsibility for incorrect information provided to Natural Resources Canada-certified energy advisors or incomplete data transfers. A completed data transfer is not a guarantee of eligibility for a rebate under the Program nor payment of the rebate itself and is subject to the following Application Terms and Conditions:

1. Program eligibility requires that the Applicant complete a pre-retrofit evaluation or post-retrofit evaluation by a Natural Resources Canada-certified energy advisor on or after **January 1, 2009** to be eligible for a rebate. Complementary rebates administered by Climate Change Central may have different eligibility criteria including but not limited to **unique start and end dates**. Visit www.ClimateChangeCentral.com for a complete listing of rebates and eligibility criteria.
2. Applicants are responsible for researching and ensuring they qualify under applicable eligibility criteria and Applicants hereby indemnify Climate Change Central against any liability for the same.
3. Any other rebate(s), discount(s) and/or incentive(s) offered and/or provided by any government agency, institution, manufacturer, distributor, dealer and/or installer are separate and distinct from the Program and Climate Change Central shall not be responsible for the administration or payment of the same nor be responsible for the erroneous submission of other rebate(s), discount(s) and/or incentive(s) to Climate Change Central.
4. The Applicant is responsible for meeting all Program requirements and complying with any laws, regulations or by-laws regarding permits, codes, restrictions and/or inspections in relation to products or equipment installed. The Applicant shall be responsible for any direct or indirect taxes, duties, levies or fees or like charges incurred by Applicant as a result of participation in the Program and hereby indemnifies Climate Change Central for the same.
5. The Applicant agrees that it is solely responsible for and liable for the selection, engagement and undertaking of the home energy evaluation listed in the data transfer and that Climate Change Central is not affiliated in any way with the Natural Resources Canada-certified energy advisor. The Applicant acknowledges and agrees that Climate Change Central makes no representation or warranty, whether expressed, implied, direct or indirect with respect to the home energy evaluation, services or other measures that the Applicant has purchased and which is the subject matter of the rebate application. The Applicant further acknowledges and agrees that Climate Change Central is not responsible for the design, verification, operation or implementation of the ecoENERGY program and accepts no liability nor makes any representations with respect to estimated or possible energy and/or water savings that are outlined in the home energy evaluation report.
6. By signing the ecoENERGY program waiver, the Applicant consents to the collection and use, disclosure and retention of the personal information provided via the secure data transfer in accordance with these Application Terms and Conditions.
7. The Applicant consents to the disclosure of information to Climate Change Central and its contractors, employees and partners including but not limited to the Government of Alberta and/or municipal and utility partners in the Program for purposes of eligibility verification, complementary rebates and possible issuance of a rebate cheque to the Applicant.
8. The Applicant consents to Climate Change Central using the information provided in the application to complete a follow-up survey of the Applicant to gauge the success of the Program and acknowledges Climate Change Central reserves the right to conduct field inspections to verify the home energy evaluation and compliance with the Application Terms and Conditions.
9. Applicant consents to the retention of Applicant’s contact information for five years following which such information will be destroyed or made anonymous. Climate Change Central undertakes that the information provided in this application will not be sold or distributed for commercial or promotional purposes or financial gain.
10. Climate Change Central reserves the right to change or terminate the Program at any time without notice or explanation. Climate Change Central will use reasonable efforts to administer a completed eligible application received prior to such a change or termination of the Program in accordance with the Program as it existed effective as of the date of the completed eligible application.
11. Climate Change Central requires eight to twelve weeks after receiving data from Natural Resources Canada to process and issue a rebate cheque, if approved. All rebate cheques **MUST** be cashed within **180 days** from the cheque’s issuance date and will **NOT** be re-issued after this time.