



What is a home energy evaluation?

For information on what a home energy evaluation entails, click [here](#).

What is the home energy evaluation rebate?

C3 and the Government of Alberta are working towards improving energy efficiency in Alberta. The provincial government is providing up to \$200 in rebates to Albertans who participate in the federal government's ecoENERGY Retrofit Program. \$100 will be awarded towards the cost of a pre-retrofit evaluation and \$100 towards the cost of a post-retrofit evaluation.

What is the ecoENERGY Retrofit Program?

Natural Resources Canada is offering a residential energy efficiency assessment service to owners of single family homes, including detached, semi-detached and low-rise multi-unit residential buildings. The federal government announced on July 13, 2011 that the grant portion of the federal ecoENERGY Retrofit Program will be renewed between June 6, 2011 and March 31, 2012.

How does the ecoENERGY Retrofit Program work?

NRCan-certified energy advisors conduct a detailed on-site assessment of your home's energy use. This is called a pre-retrofit evaluation. You will receive a personalized report, including a checklist of recommended retrofits. You have until March 31, 2012 to complete the recommended upgrades (either yourself or through a contractor) and have a post-retrofit evaluation performed in which the energy advisor returns to validate your improvements. The advisor fills out all necessary paperwork and sends it to the federal government on your behalf. The federal government will determine if you are eligible for federal grants. Natural Resources Canada will then send information about your specific upgrades to C3 and you will receive qualifying provincial rebates. Note that Natural Resources Canada has indicated that processing of federal grants will not start until September, 2011. This will cause a delay in C3 receiving the required information to process provincial rebates.

How do I know if I'm eligible to receive the provincial rebate?

You are eligible if you meet the following criteria:

- The energy evaluation must take place on a house residing in Alberta.
- The pre-retrofit evaluation must occur on or after January 1, 2009 to receive \$100.
- The post-retrofit evaluation must occur on or after January 1, 2009 to receive \$100.

How do I apply for the \$100 for each of the pre- and post-retrofit evaluations?

C3 receives information from the federal government indicating who has performed pre- and post-retrofit evaluations in the province of Alberta. No application is required to receive the respective \$100 for each evaluation. You will automatically receive a rebate cheque from C3 on behalf of the provincial government for each evaluation in which you participate.

What if I had a pre-retrofit evaluation before January 1, 2009, am I still eligible for the post-retrofit evaluation rebate?

Yes. Although you are ineligible for the pre-retrofit evaluation rebate of \$100, the cheques are issued independent of each other. Therefore you are still eligible for the post-retrofit evaluation rebate of \$100 so long as the evaluation takes place on or after January 1, 2009.

When can I expect to see my money?

Following the completion of a post-retrofit evaluation, your information is submitted by your energy advisor to Natural Resources Canada which reviews your file, processes your eligible federal grants, if any, and then provides information about your specific upgrades to C3. Please take into account that we must wait to receive this data from the federal government, and they have indicated that processing of federal grants will not start until September, 2011. Once we receive the information, the applicable provincial rebate is immediately processed and mailed.

I still have a question. Whom can I contact?

Email your inquiry to myrebates@ClimateChangeCentral.com. Please allow two business days for an email response. You may also phone our call centre Monday to Friday (9am - 6pm MT) at 1-888-537-7202.