



What is the clothes washer rebate?

Climate Change Central and the Government of Alberta are working towards improving energy efficiency in Alberta. The provincial government is providing a \$100 rebate to all eligible Albertans who purchase an ENERGY STAR® qualified clothes washing machine.

Some municipalities may contribute rebate dollars for this action. This will be automatically calculated when you enter your postal code, whether you apply online or with a paper application. For a complete list of all available clothes washer rebate sources, amounts and eligibility dates, click [here](#).

How do I know if I'm eligible?

Please refer to the [Application Requirements](#) to see a full listing of the prerequisites to receive the rebate.

How do I apply for the rebate?

Please refer to the [How to Apply](#) document for a full description of the application process.

Does it matter what type of ENERGY STAR washing machine I buy?

The most energy-efficient and water-efficient machines available are the front-loading style. To learn more, click [here](#).

I have purchased an ENERGY STAR® clothes washer that is not in the drop-down list of eligible models but believe it meets the eligibility criteria. Whom should I contact?

Please email your manufacturer and model information to myrebates@ClimateChangeCentral.com. You may also phone our call centre at **1-888-537-7202**. Our list of eligible models is based upon information we receive from Natural Resources Canada (NRCAN). Once we have received your information, we will confirm the model eligibility with NRCAN directly and provide you with a response.

Can I apply for more than one clothes washer rebate?

Yes, for each ENERGY STAR® qualified clothes washer you purchase and install in Alberta, you are eligible for a rebate. A separate application is required for each clothes washer.

Does this apply to new houses?

Yes, however if you are using a building allowance to purchase your clothes washer, the clothes washer must be ordered on or after January 1, 2009, and proof that the building allowance has been expended must be provided.

How do I recycle my old clothes washer?

Your retailer may provide recycling services, otherwise call your local municipality to ask where you can recycle your old unit. Quite often old clothes washers can be dropped off at your local landfill for recycling.

When can I expect to see my money?

Online applications require at least eight weeks to process and deliver your rebate cheque if approved. Be advised, paper applications take two to three weeks longer to process. If you have access to the internet, we encourage you to use our online application as you will be able to set up an account and track the progress of your application from start to finish.

I still have a question. Whom can I contact?

Email your inquiry to myrebates@ClimateChangeCentral.com. Please allow two business days for an email response. You may also phone our call centre Monday to Friday (8am - 6pm MT) at **1-888-537-7202**.

